

+NEW CORPORATE RISK

To: Audit & Governance Committee

Date: 10th November 2009

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Risk Raised by: Finance

<p>Risk Title (One line title)</p>	<p>Failure to manage the negative impacts of Swine Flu on council services and objectives</p>
<p>Corporate Objective(s) (What corporate objective would this risk impact on)</p>	<p>1: More Housing Better Housing for all 2: Stronger & more inclusive communities 3: Improve the local environment, economy & quality of life 4: Reduce anti-social behaviour 5: Tackle climate change & promote environmental resource management 6: Transform OCC by improving value for money and Service performance</p>
<p>Risk Description (Description of the risk once it has been analysed)</p>	<p>Second wave of swine flu is expected to run from November to April. Government projections suggest that up to 12% of the population may be affected. This may impact on the Councils ability to deliver its objectives and ability to meet service expectations for the public. The council and its key partners must have appropriate plans in place to manage the negative impacts of this second wave</p>
<p>Risk Cause (What event or series of events must occur for the risk to transpire– consider internal and external factors)</p>	<p>1 Officers are not prepared for the level of absenteeism in their area 2 Services have not been prioritised in advance 3. Objectives and projects have not been prioritised in advance 4. Plans have not been tested to ensure that they would operate in the event of a pandemic 5. Crisis management plans are undeveloped and senior officers are not able to effectively and quickly make decisions 6 Spread of flu is not contained 7. Key partners are not prepared and are unable to deliver key services, projects or objectives</p>

<p>Risk Summary Impacts (Mark as many as appropriate)</p>	<p>Missed Opportunities Management distraction Service Disruption Impaired performance Breach of contract/asset loss Staff morale Gov intervention Financial Cost Damaged reputation Health and Safety Inefficiency Strategy change</p>
<p>Risk Impact (Detail what would happen if the risk were to transpire)</p>	<p>There would not be a coordinated approach to managing the pandemic. Services may be disrupted, projects may not be completed, staff morale may be impacted, and there may be reputation damage to the council.</p> <p>Clever management of this could create a good, tested and robust crisis management plan which could be utilised in other scenarios. Good management of a potential pandemic may create positive press for OCC.</p>
<p>Gross/Inherent Risk (Probability of the risk occurring and Impact if it does occur as at the time it has been identified rate 1-5)</p>	<p>Impact 3 Probability 4</p>
<p>Mitigating Control & Owner (What if anything needs to be done to manage the risk balancing risk and reward – benefit vrs cost)</p>	<p>Prioritise services and identify where staff can be taken from in order to support these critical services Develop and test a crisis management plan. Ensure staff are aware of the procedures (from contact with OCC in the event of the pandemic, to holiday cancel, extended flexible working practices, prevention management etc). Ensure key partners are appropriately prepared.</p>
<p>Actions & Owner (What actions need to be carried out and by whom)</p>	<p>To be established by Swine Flu Group.</p>
<p>Net/Residual Risk (Evaluate the impact of the mitigating control. Adjust to reflect the effectiveness of the control mechanisms. Probability of risk occurring and what the impact would be – 1-5).</p>	<p>Impact 2 Probability 3</p>

Risk Reference: CRR11